

Click & Collect dealer criteria

Current process:

VELUX receives a .csv / .xlsx from the dealer with stock information (fig. 1) as well as a.csv / .xlsx with branch information (fig. 2). VELUX uploads this information manually via our CMS, and the data is then updated.

We aim to receive stock files twice daily.

Dealer requirements:

The **stock files** from the dealer should contain below columns of information.

A	B	C	D	E	F	G	H	I
sku	ean	name	dealer	store	qty	url	delivery_time	threshold
6616K0226	57E+12	VELUX GGL	Burton		1	12 https://www	4	4

- Sku
- Ean
- Name
- Dealer
- Store
- Qty
- Url
- Delivery_time
- Threshold

We map via the **EAN** so it is important that the dealer is able to provide EAN information.

Name is product name as the dealer lists it.

Dealer is the name of the dealer – the way we identify the dealer in VELUX' systems.

Store is the name of the branch.

Qty is quantity of products in store.

The **URL** is the link to the specific product on the dealers website so that we can transfer users directly from the stock overview to the relevant product.

Delivery_time can be set for products.

Threshold is when to indicate red, yellow or green dot (unavailable, few in stock, available)

Dealer should also send us a **list of branches** so that we can upload and correctly identify them on VELUX' end. This list should contain below information.

A	B	C	D	E
id	name	address	telno	url
1	Bull	Chapman St	01492 222	https://www

- Id
- Name
- Address
- Telno
- Url

Id is the number of a branch (the number which will be listed in the stock file under store).

Name is the name of the branch that we should display.

Address is the address of the branch.

Telno is branch phone number.

URL is link to branch website.

It is only necessary to send VELUX branch information once (unless it changes). Stock files should be sent to a VELUX email address twice daily.

Future process:

A scalable process has not yet been defined. Manual upload of stock files on VELUX' end is not a workable solution, and VELUX needs to identify how to best create an automated process.

If VELUX decides to integrate into dealer API's, this will have to be setup and tested for each dealer.

If VELUX decides to develop an API that dealers can integrate into, this API will have to be defined and developed, incl. tested and piloted with a dealer.